



Affinity Warranty Program Registration Form

Affinity Solid Surface features a full 10-year product warranty, covering defective surfacing pieces, providing you and the consumer certain quality assurance standards for the entire product line.

In order to actively participate in this program and offer the full 10-year product warranty to your customers, you must follow the steps outlined below:

Step 1

Training of proper fabrication techniques is required. There are several options in the industry that will teach you everything you need to know. We recommend using The International Surface Fabricators Association's (ISFA) Total Fabrication Training course. This 4 day course will qualify you for our Warranty Program, and give you yet another edge when selling Affinity Surface. To contact ISFA, call (877) 464-7732.

Step 2

Please fill it out the form below **completely** and **mail** it back to us with an attached copy of your proof of attending a solid surface training course (training certificate or degree). All fields must be filled out on this form. Mail this form back to Domain Industries, PO Box 17066, Austin TX, 78760. You will receive an email within 48 hours of us receiving this information confirming your Warranty Program enrollment.

Company Name

Mailing Address

City

State

Zip Code

Phone

Fax

E-Mail Address

Company Contact Full Name (responsible for all warranty claims)

Name & Date of Fabrication Course Attended

INTERNAL USE:

Date This Document Received

Comments

AFFINITY 10-YEAR WARRANTY:

Domain Industries, Inc. (hereunder "Domain") warrants to the original purchaser in the U.S. and Canada that its product Affinity Surfaces (hereunder "Affinity"), shall be free from defects in material under normal use and service, for ten (10) years from date of installation to the original purchaser. This warranty insures Affinity is free of manufacturing defects only. Domain, at its discretion, will provide a refund of the professional fabricator/installer's (hereunder "PFI") original material cost, or replacement material for product failures due to manufacturing defects during the 10 years following initial installation.

The PFI is responsible for inspecting the Affinity material before fabrication and/or installation for defects and must immediately notify Domain if any defects are found for a resolution. It is the end user's (hereunder "User") responsibility to inspect the finished product before permanent installation. The User assumes full liability for usage of Affinity and should verify and test the suitability of Affinity for the user's specific application. Any fabrication of the Affinity material is acknowledgment and acceptance of no visible manufacturing defects. Merchantability or fitness for a particular purpose is not granted by this warranty.

To obtain service under this warranty, first contact the source from which Affinity was originally purchased. The following items must be supplied to Domain by the original PFI for evaluation:

- Original sales receipt showing date of purchase (Invoice from PFI to User).
 - Original sales receipt showing date of purchase (Invoice from Domain to PFI).
 - Detailed description of the manufacturing defect.
 - Detailed pictures showing the nature of the manufacturing defect.
 - Proof that the installation was performed by an ISFA certified or equivalently certified PFI.
- For eligible and approved warranty claims, Domain reserves the right, at its sole discretion, to refund PFI's original material cost or provide replacement material only. Replacement material excludes any transportation or labor charges and shall be with product that is available at the time of the warranty claim and color match cannot be guaranteed.

This warranty does not cover any associated costs including but not limited to labor, installation, and shipping charges or repair or replacement of surrounding hardware, fixtures, edifice (walls, ceiling, floor, etc).

This 10-Year Limited Warranty does not cover:

- Normal wear and tear.
- Scratch resistance or surface scratching.
- Color variance or minor conditions such as stains or water spots.
- Discoloration due to prolonged exposure to UV light.
- Burns or excessive heat/thermal abuse.
- Physical, chemical, or other abuse.
- Acts of nature.
- Outdoor applications.
- Product removed from its original place of installation.
- Failure of a substructure support, job-site conditions, or structural movement.
- Improper fabrication or installation, including improper adhesive, grout, or caulk or failure or dissatisfaction with the appearance of joints, seams, or color match of material.
- Failure to comply with Domain's recommended storage, handling, usage, or care & maintenance guidelines.

As with any solid surface product, Affinity can and will scratch. However, unlike other surfacing materials, Affinity is a renewable product. Any minor scratches and cuts can be easily sanded out by following the instructions in the Affinity Care & Maintenance Guide. Dark colors and gloss finishes will show scratches and imperfections more readily and should be chosen carefully. For the best results, only experienced PFI's should attempt to work with these colors and finishes.

Physical, chemical, or other abuse includes any use of Affinity that is unreasonable considering the normal and expected uses in a residential environment. For additional details please refer to the Affinity Care and Maintenance Guide which is available online at www.AffinitySurfaces.com.

Excessive heat includes prolonged exposure to temperatures above 150°F, which will void this warranty and can result in cracks and white marks within the product. Heat barriers such as rubber-footed trivets should be used to separate Affinity from all heat generating sources.

This warranty is for countertops, vertical applications, and backsplashes, and does not include uses of Affinity in applications such as, but not limited to: steam rooms, shower pans, outdoor uses, including by way of example only, RVs, grill tops, outside counters and boats.

No other warranties, express or implied, are made. Under no circumstances shall Domain be liable for any loss or damage arising from the purchase, a defect in, or use or inability to use Affinity, or for any special, indirect, incidental or consequential damages. No representative, dealer or any other person is authorized to make any warranty, representation or promise on behalf of Domain.

By signing the box below, you have read and fully understand the terms and conditions set forth in the Domain Industries Affinity Surface 10-Year Warranty printed above.

Please Print Name Below